



Leeds and Grenville Interval House

Position: Outreach—Contract (6 months with possibility of extension)

Reports to: Operations Manager

Classification: Union, USW Bargaining Unit Local 8327

Hours: Full-time, 35 hours per week

Location:

Brockville, ON

Wage:

\$28.94/hour

Application Deadline:

Thursday February 12th, 2026

Email:

Operations Manager: ksparkes@lgih.ca

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Leeds & Grenville Interval House is a non-profit charitable organization dedicated to providing services to women and children who have experienced violence & abuse. LGIH provides emergency shelter, counselling and supportive services to women and their children living in the United Counties of Leeds & Grenville.

Qualifications:

- Post-secondary education with a college diploma or university degree in a related field such as social work, or an equivalent combination of education and experience in the VAW sector working directly with clients (3-5 years)
- Case management experience (3-5 years)
- Counselling experience from a client centred, trauma-informed, feminist perspective (2 years)
- Demonstrated abilities in communication, creativity, teamwork, flexibility, and adaptability, accountability, strategic and collaborative thinking
- Demonstrated organizational skills
- Demonstrated crisis management skills
- Ability to handle multiple caseloads and collect statistical data
- Understanding and knowledge of both women's and children's needs and issues, impacts of violence against women and children, barriers to safety, disabilities, diverse cultures, mental health, and addictions
- Knowledge of and self-awareness around transference and countertransference
- Understanding the civil and criminal legal system and how it impacts on women's and children's lives

- Understanding of group dynamics
- Current CPR and First aid training an asset
- Full-time Outreach Worker with a minimum of 1 year experience with LGIH
- Demonstrated leadership qualities

Skills:

- Strong assessment and conflict resolution skills
- Strong interpersonal and communication skills
- Ability to organize, coordinate, and prioritize own work
- Ability to make decisions under pressure
- Demonstrated ability to deal effectively with conflict situations, manage aggressive behaviour and use non-violent crisis intervention and behavioural management techniques
- Ability to initiate and follow through on programs/projects and work with minimal supervision
- Advanced knowledge of in-house database system
- Adhere to the legal and ethical implications of confidentiality.
- Demonstrated competencies including communication, creativity, teamwork, flexibility and adaptability, accountability, strategic and collaborative thinking